Why Switch to intouch?

The District will no longer be using REMIND for district wide communication. We will be transitioning to Intouch Notification Service. Intouch uses the contact information in MiStar's Parent Portal (the student information system). It is important that your phone numbers are correct in Parent Portal so you can be notified of school information and alerts. We encourage you to verify that your phone number is accurate and designate your cell phone as a SMS-Cellular device by following the steps on the left.

How to Update My Parent Portal Phone Number for intouch

NOTICE: You will need access to a desktop computer to perform these steps.

Step 1 - Go to the MiStar Parent Portal at https://sisweb.resa.net/gardencity/ParentPortal (or through MiStar Portals page on our website) **on a desktop computer**. Login with your PIN and password. If you need your PIN number, please click "Need Your Login Information?"
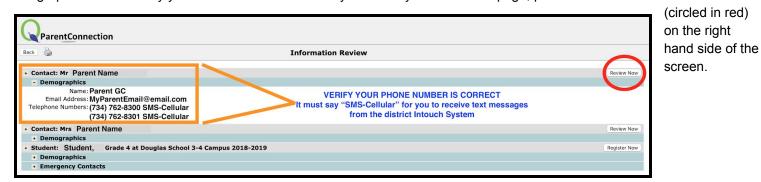

Step 2 - After you login, you will be directed to the Profile page. You will see your student below. To change your contact information, click on "My Information" on the top right hand menu.

Step 3 - When on the "My Information" screen you will see the following menu. Click on the "+" plus sign next to your "Demographics" tab to verify your information is correct. If you see any errors on this page, please click the "Review Now" button (circled in red) on the right hand side of the screen.

Step 4 - Now that you are on the Edit Demographics page you can **change your phone number**. To do this put your new phone number in the "Number" box. Next, select the phone number "Type" through the dropdown field. **NOTE: If you are using a cell phone that can receive text messages please select "SMS-Cellular" as the device type.** You can click "Add Phone" as needed. When you are finished, please make sure to click "Submit".